



K23U 2295

Reg. No. :

Name :



**V Semester B.Com. Degree (CBCSS – OBE – Regular/Supplementary/
Improvement) Examination, November 2023
(2019 – 2021 Admissions)
Core Course
(Computer Application – III)
5B11 COM : INFORMATION TECHNOLOGY FOR BUSINESS**

Time : 2 Hours

Max. Marks : 20

**SECTION – A
Very Short Answer**

Answer **any three** questions from the following. **Each** question carries **one** mark.

1. What is SCM ?
2. Define 'Decision Support System'.
3. Distinguish between NEFT and RTGS.
4. State any two objectives of the GST Act, 2017.

(3×1=3)

**SECTION – B
Short Essay**

Answer **any three** questions. **Each** question carries **three** marks.

5. Examine the role of Information Systems in business.
6. What is a transaction processing system ? Discuss its advantages.
7. Highlight the relevant features of the Companies Act, 2013.
8. What are the risks associated with Adhaar enabled-payment systems faced recently ?

(3×3=9)

**SECTION – C
Long Essay**

Answer **any one** question. **Each** question carries **eight** marks.

9. Elaborate on the different models in e-commerce.
10. Categorise the different types of information systems used in business. **(1×8=8)**



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V Semester B.Com. Degree (CBCSS – OBE – Regular/Supplementary/
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(2019 Admission Onwards)
Core Course
COMPUTER APPLICATION – III
5B11 COM : Information Technology for Business

Time : 2 Hours

Max. Marks : 20

PART – A

Answer **any three** questions from the following. **Each** question carries **1** mark.

1. What is E-commerce ?
2. Explain Management Information System.
3. Explain Customer Relationship Management System.
4. What is the use of functions in excel ?

(3×1=3)

PART – B

Answer **any three** questions from the following. **Each** question carries **3** marks.

5. Write down the advantages of E-payment systems.
6. Write a note on Charts in excel.
7. Explain briefly B2B, B2C, C2C and C2B.
8. Write a note on statistical function in excel.

(3×3=9)

PART – C

Answer **any one** question from the following. The question carries **8** marks.

9. Explain the types of information system.
10. Explain the phases of ERP implementation.

(1×8=8)



K21U 4668

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Core Course

**5B11COM : Computer Application – III
INFORMATION TECHNOLOGY FOR BUSINESS**

Time : 2 Hours

Max. Marks : 20

PART – A

Answer **any three** questions from the following. **Each** question carries **1** mark.

1. What is a customer relationship management system ?
2. Explain Management Information System.
3. What is the use of functions in Excel ?
4. What is a human resource management system ? **(3×1=3)**

PART – B

Answer **any three** questions from the following. **Each** question carries **3** marks.

5. Write down the benefits of ERP.
6. Write a note on statistical function in Excel.
7. What are the components of ERP ?
8. Write a note on Charts in Excel. **(3×3=9)**

PART – C

Answer **any one** question from the following. The question carries **8** marks.

9. Briefly explain different types of E-payment systems.
 10. What are the characteristics of MIS ? **(1×8=8)**
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